



VOICE ORDER DETAILS (Calais)

VENDOR INFORMATION:

Voice Vendor: _____ Data Vendor: _____
 Technical Contact: _____ Technical Contact: _____
 Phone: _____ Phone: _____
 Email: _____ Email: _____

Quantity:	Service:	Description:	Standard Rates:	Comments:
	Voice Lines:			
	T-1 Primary Rate ISDN (PRI)			
	T-1 Time Division Multiplexing (TDM)			
10	Analog Voice Lines (DS0)		See Page-1	Basic Residential Voice Lines with no Business Features
	Plain Old Telephone Lines (POTS)			
	Digital Voice (VoIP)			
	Modem – Credit Card / Postage			
	Alarm			
	Voice Services:			
	Direct Inward Dialing Numbers (DID)	Blocks of 20 DID's	\$15.00/20 DID's	
	Toll Free Numbers (8XX)		\$5.00 per Toll free #	
	Voice Usage Types:			
	IntraLATA /IntraState (Outbound LD rate)	See Comments on Page-1	Unlimited	
	Interstate (Outbound LD rate)	See Comments on Page-1	Unlimited	
	International		Standard	
	Toll Free (Inbound Rate)		.05/minute Intrastate & .05/minute Interstate	
	Directory Assistance		\$1.25 per call	
	Voice Features:			
	Voice Mail Box		\$5.00 each	included
	Call Waiting		\$2.75 each	included
	Caller Identifier (ID)		\$2.75 each	included
	Caller Identifier with name (CNAM)		\$5.00 each	included
	Three Way Calling		\$2.75 each	included
	Call Forwarding Variable		\$2.75 each	included
	Call Transfer		\$2.75 each	included
	Foreign Exchange		\$35.00 each	
	Remote Call Forwarding:		\$12.50 each	
	Account Codes		\$15 per 20	
	Miscellaneous:			
	Yellow/White Pages Listing:		1 listing of each	
	Non-Published Phone Numbers		\$2.95 each	

Customer Signature:	<i>Rich Nys</i>
Date:	4/3/15



SERVICE ORDER FORM

Date of Issuance: January 27th, 2015 Account Manager: Richard Sherwood

CUSTOMER INFORMATION:

Customer Name: Calais Billing Name: Southwest Property Management
 Customer Address: 7064 Pelican Bay Blvd. Billing Address: 1044 Castello Drive
Suite #206
 City, State, Zip: Naples, FL 34108 City, State, Zip: Naples, FL 34103-1900

Contact Name: Rich Meyer Technical Contact: _____ Billing Contact: Rich Meyer
 Contact Phone: (239) 566-3320 Technical Phone: _____ Billing Phone: (239) 566-3320
 Contact E-mail: Calais@swwpropmgt.com Technical E-mail: _____ Billing E-mail: Same

ORDER DETAILS:

Qty.	Service Description / Speed	Product	Location	MRC		
1 Bulk	Internet Access - 100/20	IA	7064 Pelican Bay Blvd, Naples, FL 34108	\$72.75		
	CATV - HD Gateway & 1 STB	CATV				
1	Internet 100X20	IA	7064 Pelican Bay Blvd, Naples, FL 34108	\$14.00		
1	Wireless N-Router	IA	7064 Pelican Bay Blvd, Naples, FL 34108	\$5.95		
Monthly Recurring Charge:		\$92.70	Non-Recurring Charge:	\$0.00	Contract Term:	60 Months

COMMENTS:

- Service Order valid for 30 days.
- The services under this Service Order are governed by the Terms and Conditions of the *Service and Entry Agreement* between Summit Broadband and the Pelican Bay Foundation, by the Terms and Conditions of the *Agreement to Installation and Use of High Speed Fiber Optic Cable and Related Infrastructure Agreement* between Summit Broadband and the Pelican Bay Foundation, and by the general Terms and Conditions of Summit Broadband found on-line at http://www.summit-broadband.com/index.php/terms_and_conditions.
- Voice lines include unlimited local calling and unlimited long distance calling in North America. For international, separate rates apply, can be found on-line at: http://www.summit-broadband.com/index.php/phone_longDistance.

SIGNATURES:

Customer: Calais.

By: *Rich Meyer*

Print Name: Rich Meyer

Title: Property mgr.

Date: 4/3/15

Summit Broadband Inc.

By: _____

Name: Frank B. Mambuca

Title: President - SWFL Division

Date: _____