



The Lake Doctors, Inc.
Aquatic Management Services

Starts October
received
10/31/90

KCB

150 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080

Serving Florida Statewide
1-800-666-5253

Water Management Agreement

This Agreement, made this 24th day of September 1990 is between The Lake

Doctors, Inc., a Florida Corporation, hereafter called "THE LAKE DOCTORS" and

NAME Calais at Pelican Bay Condominium Association, Inc.

ADDRESS c/o Bowman Management Services, Inc., 501 Goodlette Road, N., Suite A-210

CITY Naples STATE FL ZIP 33940 PHONE (813) 434-7447

hereinafter called "CUSTOMER"

The parties hereto agree as follows:

- A. THE LAKE DOCTORS agrees to manage certain lakes and/or waterways for a period of twelve (12) months from the date of execution of this Agreement in accordance with the terms and conditions of this Agreement in the following location(s):

Two (2) ponds associated with **Calais at Pelican Bay**, c/o Bowman Management Company, Naples, FL

Includes twelve (12) inspections and treatments, as necessary, for control and prevention of noxious aquatic weeds and algae.

- B. CUSTOMER agrees to pay THE LAKE DOCTORS, its agents or assigns, the following sum for specified aquatic management services:

1. Underwater and Floating Vegetation Control Program	\$ <u>75.00 monthly</u>
2. Shoreline Grass and Brush Control Program	\$ <u>Included</u>
3. Additional treatments, if required	\$ <u>Included</u>
4. Emergency call back service	\$ <u>Included</u>
5. Written monthly service reports	\$ <u>Included</u>
6. The Lake Doctors Guarantee of Performance	\$ <u>Included</u>
7. Current customer discount	\$ <u>(8.00) monthly</u>
8.	\$ _____
Total of Services Accepted	\$ <u>67.00 monthly</u>

\$67.00 of the above sum-total shall be due and payable upon execution of this Agreement, the balance shall be payable in advance in eleven monthly installments of \$67.00, plus any taxes, including sales taxes, fees or charges that are imposed by any governmental body relating to the service provided under this Agreement.

- C. THE LAKE DOCTORS agrees to use only products with a demonstrated wide margin of safety to fish and wildlife and which are approved for use in the State of Florida.
- D. THE LAKE DOCTORS agrees to commence treatment within 15 days, weather permitting, from the date of receipt of this Agreement and/or required government permits.
- E. The offer contained herein is withdrawn and this Agreement shall have no further force and effect unless executed and returned by CUSTOMER to THE LAKE DOCTORS on or before October 20, 19 90.
- F. The terms and conditions appearing on the reverse side form an integral part of this Agreement, and CUSTOMER hereby acknowledges that he has read and is familiar with the contents thereof.

THE LAKE DOCTORS, INC.

Signed Al Semago

CUSTOMER

Signed Gary M. Davis Dated 9/24/90

Name Al Semago, V. P. West Florida Operations

PLEASE PRINT

Name Gary M. Davis/Asst. Secretary

PLEASE PRINT

White — The Lake Doctors

Yellow — Customer

Pink — Office

TERMS AND CONDITIONS

1. The Underwater and Floating Vegetation Control Program will be conducted in a manner consistent with a good water management practice using following methods and techniques when applicable:
- Periodic treatments to maintain reasonable control of noxious submersed, floating and emersed aquatic vegetation and algae. Examples of undesirable vegetation may include, but are not limited to: hydrilla, naiad, algae, bladderwort, water hyacinth, water lettuce and duckweed. (Customer understands that some beneficial vegetation may be required in a body of water to maintain a balanced aquatic ecological system.)
 - When deemed necessary by THE LAKE DOCTORS and approved by CUSTOMER, the planting and/or nurturing of certain varieties of plants, which, for various reasons, help maintain ecological balance.
 - Determination of dissolved oxygen levels prior to treatment to ensure that oxygen level is high enough to allow safe treatment. Additional routine water analysis and/or bacteriological analysis may be performed if required for success of the water management program.
 - Where applicable, treatment of only one-half or less of the entire body of water at any one time to ensure safety to fish and other aquatic life.
2. Under the Shoreline Grass and Brush Control Program, THE LAKE DOCTORS will treat border vegetation including, but not limited to torpedograss, cattails and other emergent vegetation such as woody brush and broadleaf weeds. Many of these species take several months or longer to fully decompose. CUSTOMER is responsible for any desired physical cutting and removal.
3. CUSTOMER agrees to inform THE LAKE DOCTORS in writing if any lake or pond areas have been or are scheduled to be mitigated (planted with required or beneficial aquatic vegetation). CUSTOMER agrees to provide THE LAKE DOCTORS with specific information such as plans, permits, plant species and areas. THE LAKE DOCTORS assumes no responsibility for damage to aquatic plants if CUSTOMER fails to provide such information in a timely manner.
4. The effective date of this Agreement is the first day of the month in which services were first provided. Termination shall only be by written notice received by THE LAKE DOCTORS at least 30 days prior to effective date of termination which shall always be the last day of a month.
5. THE LAKE DOCTORS agrees to obtain any and all aquatic weed control permits necessary in performing all work under this Agreement. Furthermore, THE LAKE DOCTORS agrees to comply with all rules and regulations of any governmental, administrative or regulatory body under whose jurisdiction the work under this Agreement falls, and agrees to indemnify CUSTOMER for any violation of any rule or regulation of any of the said governmental, administrative or regulatory bodies.
6. Federal and State regulations require that various water time-use restrictions be observed during and following some treatments. THE LAKE DOCTORS will notify CUSTOMER of such restrictions verbally and/or by posting the restrictions at several readily visible locations on the perimeter of each body of water at the time of treatment. It shall be CUSTOMER responsibility to observe the restrictions throughout the required period. CUSTOMER understands and agrees that, notwithstanding any other provisions of this agreement, THE LAKE DOCTORS does not assume any liability for failure by any party to be notified of, or to observe, the above regulations.
7. THE LAKE DOCTORS shall maintain the following insurance coverage and limits: (a) Workmen's Compensation with statutory limits; (b) Automobile Liability; (c) Comprehensive General Liability including Property Damage, Completed Operations and Product Liability with limits to \$1,000,000. A Certificate of Insurance will be provided upon request. Customers requesting to be named as Additional Insured shall be billed an annual amount equal to additional cost to THE LAKE DOCTORS, INC. to provide this coverage.
8. Neither party shall be responsible for damages, penalties or otherwise for any failure or delay in performance of any of its obligations hereunder caused by strikes, riots, war, acts of God, accidents, governmental orders and regulations, curtailment or failure to obtain sufficient material, or other force majeure condition (whether or not of the same class or kind as those set forth above) beyond its reasonable control and which, by the exercise of due diligence, it is unable to overcome.
9. Customer warrants that he is authorized to execute the Water Management Agreement on behalf of the riparian owner and to hold THE LAKE DOCTORS harmless for consequences of such service not arising out of the sole negligence of THE LAKE DOCTORS.
10. The monthly amount is firm for the entire term of the original Agreement. CUSTOMER understands that, for convenience, the annual investment amount has been spread over a twelve month period and that individual monthly billings do not reflect the fluctuating seasonal costs of service.
11. THE LAKE DOCTORS agrees to hold CUSTOMER harmless from any loss, damage or claims arising out of the sole negligence of THE LAKE DOCTORS. However, THE LAKE DOCTORS shall in no event be liable to CUSTOMER, or others, for indirect, special or consequential damages resulting from any cause whatsoever.
12. Upon completion of the term of this Agreement, or any extension thereof, this Agreement shall be automatically extended for a period equal to its original term unless terminated by either party. Termination shall be by written notice received by THE LAKE DOCTORS at least 30 days prior to the effective date of the termination.
13. If required, THE LAKE DOCTORS may adjust your monthly investment amount after the original term. THE LAKE DOCTORS will submit written notification to CUSTOMER 30 days prior to effective date of adjustment. If CUSTOMER is not able to agree with the adjustment, THE LAKE DOCTORS will then have the option of terminating the Agreement at no penalty to CUSTOMER.
14. THE LAKE DOCTORS reserves the right to impose a service charge of 1 1/2 per cent per month on past due balances and/or suspend service until the account is brought current. A start-up charge may be required if aquatic growth has occurred during suspension period.
15. Should it become necessary for THE LAKE DOCTORS to bring action for collection of monies due and owing under this Agreement, CUSTOMER agrees to pay collection costs, including, but not limited to, reasonable attorneys fees (including those on appeal) and court costs, and all other expenses incurred by THE LAKE DOCTORS resulting from such collection action.
16. This Agreement is not assignable by CUSTOMER except upon prior written consent by THE LAKE DOCTORS.
17. This Agreement constitutes the entire agreement of the parties hereto and no oral or written alterations or modifications of terms contained herein shall be valid unless made in writing and accepted by an authorized representative of both THE LAKE DOCTORS and CUSTOMER.

GUARANTEE OF PERFORMANCE

THE LAKE DOCTORS, INC. guarantees that you will be totally satisfied with the service provided under the scope of our Professional Water Management Program.

If, for any reason, you are not completely pleased with our service or the cost effectiveness of your program, notify us in writing. If we cannot cure your dissatisfaction within 30 days, you may, by written notice, certified mail, return receipt requested, and remitting any charges then due, terminate your Agreement.



Home Office
150 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930

Web Address: www.lakedoctors.com
E-Mail: lakedoc@lakedoctors.com

September 4, 1997

Mr. Bob Smith
Calais at Pelican Bay
Integrated Property Management
3435 10 Street North
#201
Naples, Florida 33940

Dear Mr. Smith:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **CALAIS AT PELICAN BAY** is October 1, 1997. At that time, your program is due to automatically extend for an additional twelve months. Due to rising costs, we would like to make an adjustment to your monthly investment amount, from \$72.00 to \$74.00 per month.

If you have any questions or concerns regarding your Lake Doctors Water Management Program or the proposed adjustment, please give me a call at (954) 565-7488 or 1-800-683-5253. Otherwise, no action is required by you at this time.

As always, our work will continue to focus upon fully satisfying your particular needs by providing excellent quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterways in excellent condition.

Sincerely,

Robert S. Box
Regional Manager

RSB/bjd

Ft. Lauderdale
(954) 565-7488
1-800-683-5253

Sarasota
(941) 377-0658
1-800-444-5253

Jacksonville
(904) 262-5500
1-800-398-5253

Largo
(813) 544-7644
1-800-444-5253

Ft. Myers
(941) 768-2277
1-800-444-5253

August 31, 2000

Mr. Steve Parks
Calais at Pelican Bay
7064 Pelican Bay Boulevard
Naples, FL 33963

Dear Mr. Parks:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2000. At that time, your program is due to automatically extend for an additional twelve months. We would like to ask for an adjustment to your monthly investment amount, from \$74.00 to \$76.00 per month.

If you have any questions or concerns regarding your Lake Doctors Water Management Program or the proposed adjustment, please give me a call at (941) 377-0658 or (800) 444-5253. Otherwise, no action is required by you at this time.

As always, our work will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Mark A. Litwiler
West Coast Operations Manager

MAL:rmw
#701695



The Lake Doctors, Inc.
Aquatic Management Services

Home Office
150 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930

Web Address: www.lakedoctors.com
E-Mail: lakedoc@lakedoctors.com

August 31, 2001

Mr. John Czarnik
Calais at Pelican Bay
7064 Pelican Bay Boulevard
Naples, Florida 33963

Dear Mr. Czarnik:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2001. At that time, your program is due to automatically extend for an additional twelve months. We would like to ask for an adjustment to your monthly investment amount, from \$76.00 to \$78.00 per month.

If you have any questions or concerns regarding your Lake Doctors Water Management Program or the proposed adjustment, please give me a call at (941) 377-0658 or (800) 444-5253. Otherwise, no action is required by you at this time.

As always, our work will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Wayne R. Yingling
Aquatic Consultant

WRY/rmw
#701695

Ft. Lauderdale
(954) 565-7488
1-800-683-5253

Sarasota
(941) 377-0658
1-800-444-5253

Jacksonville
(904) 262-5500
1-800-398-5253

Largo
(727) 544-7644
1-800-444-5253

Ft. Myers
(941) 693-2270
1-800-444-5253



Home Office
150 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930

Web Address: www.lakedoctors.com
E-Mail: lakedoc@lakedoctors.com

August 29, 2002

Property Manager
Calais at Pelican Bay
1044 Castello Drive
Suite 206
Naples, FL 34103

Dear Property Manager:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2002. At that time, your program is due to automatically extend for an additional twelve months. We would like to ask for an adjustment to your monthly investment amount, from \$78.00/per month to \$80.00/per month.

If you have any questions or concerns regarding your proposed adjustment or your Lake Doctors Water Management Program, please give me a call at (407) 327-1080 or 1-800-666-5253. Otherwise, no action is required by you at this time.

As always, we will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

James L. Williams
President

JLW/ckb
701695

Ft. Lauderdale
(954) 565-7488
1-800-683-5253

Sarasota
(941) 377-0658
1-800-444-5253

Jacksonville
(904) 262-5500
1-800-398-5253

Largo
(727) 544-7644
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Ft. Myers
(239) 693-2270
1-800-444-5253



The Lake Doctors, Inc.
Aquatic Management Services

Home Office
3523 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930

Web Address: www.lakedoctors.com
E-Mail: lakedoc@lakedoctors.com

August 28, 2003

Property Manager
Calais at Pelican Bay
1044 Castello Drive, Suite 206
Naples, FL 34103

Dear Property Manager:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2003. At that time, your program is due to automatically extend for an additional twelve months. We would like to ask for an adjustment to your monthly investment amount, from \$80.00/per month to \$83.00/per month.

If you have any questions or concerns regarding your proposed adjustment or your Lake Doctors Water Management Program, please give me a call at 239-693-2270 or 1-800-444-5253. Otherwise, no action is required by you at this time.

As always, we will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Dean A. Crivellaro
Regional Manager

Enclosures

DAC/ckb
701695



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Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930
Web Address: www.lakedoctors.com

August 31, 2004

Mr. Ray Zobott
Calais at Pelican Bay
1044 Castello Dr., Ste 206
Naples, Florida 34103

Dear Mr. Zobott:

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2004. At that time, your program is due to automatically extend for an additional twelve months. Due to the rising costs of gas and water management products, we would like to ask for an adjustment to your monthly investment amount, from \$83.00 to \$85.00 per month.

If you have any questions or concerns regarding your Lake Doctors Water Management Program or the proposed adjustment, please give me a call at (239) 693-2270 or (800) 444-5253. Otherwise, no action is required by you at this time.

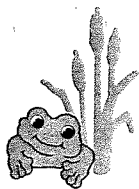
As always, our work will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Dean Crivellaro
Regional Manager

DAC/rmw
#701695



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3523 State Rd. 419
Winter Springs, FL 32708
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1-800-666-LAKE
FAX (407) 327-7930
www.lakedoctors.com

August 31, 2005

Mr. Robert Baugher
Calais at Pelican Bay
1044 Castello Drive
Suite 206
Naples, Florida 34103

Dear Mr. Baugher:

The anniversary date of your Lake Doctors, Inc. Water Management Program For **Calais at Pelican Bay** is October 1, 2005, at which time your program is due to automatically continue. Due to the rising costs of gas and water management products, we would like to ask for an adjustment to your monthly investment amount, from \$85.00 to \$89.00 per month.

If you have any questions or concerns regarding your Lake Doctors Water Management Program or the proposed adjustment, please give me a call at (239) 693-2270 or (800) 444-5253. Otherwise, no action is required by you at this time.

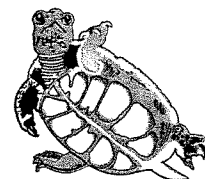
As always, our work will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Dean Crivellaro
Regional Manager

DAC/rmw
#701695



Ft. Lauderdale
(954) 565-7488
1-800-683-5253

Sarasota
(941) 377-0658
1-800-444-5253

Jacksonville
(904) 262-5500
1-800-398-5253

Largo
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1-888-668-5253

Ft. Myers
(239) 693-2270
1-800-444-5253

Navarre
(850) 939-5787
1-800-398-5253

Ohio
(937) 433-2942
1-866-774-5253



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3523 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930
www.lakedoctors.com

August 25, 2006

Mr. John Czarnik
Calais at Pelican Bay
7064 Pelican Bay Boulevard
Naples, Florida 34108

Dear Mr. Czarnik:

The anniversary date of your Lake Doctors, Inc. Water Management Program for Calais at Pelican Bay is October 1, 2006, at which time your program is due to automatically extend. Due to the rising costs of gas and water management products, we would like to ask for an adjustment to your monthly investment amount, from \$89.00/per month to \$93.00/per month.

If you have any questions or concerns regarding your proposed adjustment or your Lake Doctors Water Management Program, please give me a call at (239) 693-2270 or 1-800-444-5253. Otherwise, no action is required by you at this time.

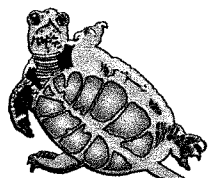
As always, we will continue to focus upon fully satisfying your particular needs by providing excellent, quality service, quick response to questions or problems and deep concern for the environment.

We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Dean A. Crivellaro
Regional Manager

DAC/nam
#701695



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1-800-683-5253

Sarasota
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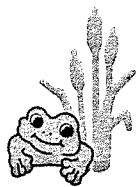
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August 28, 2007

Mr. John Czarnik
Calais at Pelican Bay
7064 Pelican Bay Boulevard
Naples, Florida 34108

Dear Mr. Czarnik,

The anniversary date of your Lake Doctors, Inc. Water Management Program for Calais at Pelican Bay is October 1, 2007, at which time your program is due to automatically extend. Due to the rising costs water management products, we would like to ask for an adjustment to your monthly investment amount, from \$93.00 per month to \$96.00 per month.

If you have any questions or concerns regarding your proposed adjustment or you're Lake Doctors Water Management Program, please give me a call at 239-693-2270 or 1-800-444-5253. Otherwise, no action is required by you at this time.

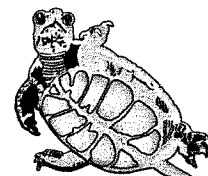
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We all very much appreciate your current business and will continue to work together to keep your waterway(s) in excellent condition.

Sincerely,

Dean Crivellaro
Regional Manager

DAC/baj
#701695



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(954) 565-7488
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(941) 377-0658
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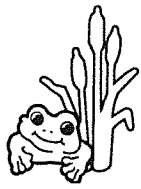
Largo
(727) 544-7644
1-888-668-5253

Ft. Myers
(239) 693-2270
1-800-444-5253

Navarre
(850) 939-5787
1-800-398-5253

Ohio
(937) 433-2942
1-866-774-5253

South Carolina
(843) 385-0336
1-800-398-5253



The Lake Doctors, Inc.
Aquatic Management Services®

Corporate Offices
3523 State Rd. 419
Winter Springs, FL 32708
(407) 327-1080
1-800-666-LAKE
FAX (407) 327-7930
www.lakedoctors.com

July 30, 2008

Mr. John Czarnik
Calais at Pelican Bay
7064 Pelican Bay Boulevard
Naples, Florida 34108

Dear Mr. Czarnik,

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2008, at which time your program is due to automatically extend. Due to the rising costs of professionally managing your account, including aquatic products, vehicles, equipment, insurance, fuel, etc., we would like to ask for a modest adjustment to your monthly investment amount, from \$96.00/per month to \$102.00/per month.

If you have any questions or concerns regarding your proposed adjustment or you're Lake Doctors Water Management Program, please feel free to call (727) 798-0056 or contact me by e-mail at mark.bossard@lakedoctors.com. Otherwise, no action is required by you at this time.

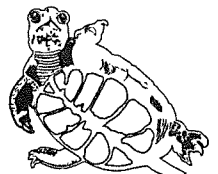
As always, we will continue to focus upon fully satisfying your water management needs by providing excellent, quality service, quick response to questions or problems and deep concern for the health of your pond, lake or waterway.

We at The Lake Doctors, Inc. very much appreciate your current business and we look forward to continuing to work with you to keep your waterway(s) in excellent condition.

Sincerely,

Mark A. Bossard
West Coast Operations Manager

MAB/baj
#701695



Ft. Lauderdale (954) 565-7488 1-800-683-5253	Sarasota (941) 377-0658 1-800-444-5253	Jacksonville (904) 262- 5500 1-800-398-5253	Largo (727) 544-7644 1-888-668-5253	Ft. Myers (239) 693-2270 1-800-444-5253	Navarre (850) 939-5787 1-800-398-5253	Ohio (937) 433-2942 1-866-774-5253	South Carolina (843) 385-0336 1-800-398-5253
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The Lake Doctors, Inc.
Aquatic Management Services®

Corporate Offices
3543 State Road 419
Winter Springs, FL 32708
1-800-666-5253
lakes@lakedoctors.com
www.lakedoctors.com

August 15, 2018

Mr. Robert Baugher
Calais at Pelican Bay
7064 Pelican Bay Blvd.
Naples, FL 34108

Dear Mr. Baugher,

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2018 at which time your program is due to automatically extend. Due to the rising costs of professionally managing our accounts, including aquatic products, vehicles, equipment, insurance and fuel, we would like to ask for an adjustment to your monthly investment amount from \$102.00/monthly to \$106.00/monthly.

If you have any questions or concerns regarding your Lake Doctors Water Management Program, **please feel free to call (239) 693-2270 or contact me by e-mail at ken.baker@lakedoctors.com**. Otherwise, no action is required by you at this time.

As always, we will continue to focus upon fully satisfying your water management needs by providing excellent, quality service, quick response to questions or problems and deep concern for the health of your pond, lake or waterway.

We at The Lake Doctors, Inc. very much appreciate your current business and we look forward to continuing to work with you to keep your waterway(s) in excellent condition.

Sincerely,

Ken Baker
Aquatic Consultant

KCB/klm
701695



Ft. Lauderdale (954) 565-7488 1-800-683-5253	Sarasota (941) 377-0658 1-800-444-5253	Jacksonville (904) 262- 5500 1-800-398-5253	Largo (727) 544-7644 1-888-668-5253	Ft. Myers (239) 693-2270 1-800-444-5253	Navarre (850) 939-5787 1-800-398-5253	Ohio (937) 433-2942 1-866-774-5253	South Carolina (843) 873-1911 1-800-398-5253
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The Lake Doctors, Inc.
Aquatic Management Services

Corporate Offices
3543 State Road 419
Winter Springs, FL 32708
1-800-666-5253
lakes@lakedoctors.com
www.lakedoctors.com

August 15, 2019

Mr. Robert Baugher
Calais at Pelican Bay
Southwest Property Management
7064 Pelican Bay Blvd
Naples, FL 34108

Dear Mr. Baugher,

The anniversary date of your Lake Doctors, Inc. Water Management Program for **Calais at Pelican Bay** is October 1, 2019 at which time your program is due to automatically extend. Due to the rising costs of professionally managing our accounts, including aquatic products, vehicles, equipment, insurance and fuel, we would like to ask for an adjustment to your monthly investment amount from \$106.00/monthly to \$111.00/monthly.

If you have any questions or concerns regarding your Lake Doctors Water Management Program, please feel free to call (239) 464-0542 or contact me by e-mail at ken.baker@lakedoctors.com. Otherwise, no action is required by you at this time.

As always, we will continue to focus upon fully satisfying your water management needs by providing excellent, quality service, quick response to questions or problems and deep concern for the health of your pond, lake or waterway.

We at The Lake Doctors, Inc. very much appreciate your current business and we look forward to continuing to work with you to keep your waterway(s) in excellent condition.

Sincerely,

Ken Baker
Aquatic Consultant

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